

# PHYSICAL FACILITIES AND ENTRYWAYS

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- If the facility in a leased office or in a building owned by the doctor?

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- What kind of sign is out front? What does it say? Is it inviting?

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- How is the parking lot configured? How big is it and how close to the office?

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- Are there enough handicapped accessible parking spots?

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- Is there space for staff parking that doesn't take the prime patient spots?

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- Are entryways handicapped accessible? Is there a ramp or some other way to get a wheelchair into the building?  
(If the building has not been remodeled in some time, it will probably have to be made handicapped accessible when you next remodel)

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- Is the entrance to the office inviting? If there's wording on the front door, what does it say?

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- How do the carpets look? Are they old, worn, dirty, or are they fresh, new, clean?

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- What is the appearance of the rest room(s)? Do they look clean? Are the floors clean? Are the rest rooms handicapped accessible (wide stall, higher toilet)?

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- In general, does the office give the appearance of a professional health care provider?

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