

ACCOUNTING PROCESSES

Does the practice use the services of a CPA? A bookkeeper? Who does what?

How much of the bookkeeping is done internally?

What accounting software is used by the practice?

What patient management software is used by the practice?

Does the patient management software have electronic billing capabilities?

Does the office accept credit card/debit card payments?

Does the office allow patients to pay in installments? Is interest charged in these cases?
